





MedAssist Live - Coach

1. Log in



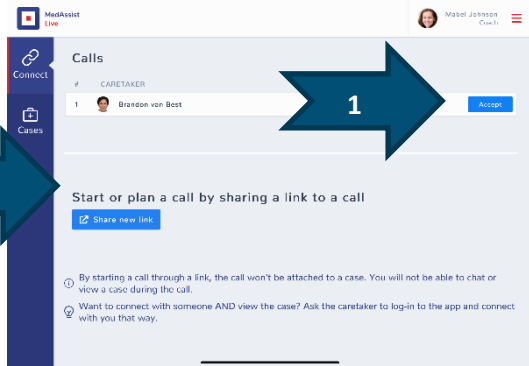
Step	Action
1	Check that you have a 4G or WIFI connection 
2	Download from your Appstore the MedAssist Live app Open the Live app 
3	Enter User ID and password ! Only the first time, agree to the Terms of Use before moving into the Main Menu of the application. 
4	The coach needs a green screen behind the front camera of the device. ! The coach's hands or objects should be in between the front camera of your device and the green screen. ! The coach can use a laptop as a greenscreen via this link: https://medassist.online/liveappgreenscreen/ He/she can choose a different greenscreen (e.g. a black table, or a white wall) if there is no a physical green screen. This is for advanced users. 

2. Main Menu

After the coach successfully signs in, the following menu options are available:

Coach Option	
Cases Screen	A Case can be created to capture information about the patient and the incident, symptoms, advice
Connect Screen	A caretaker can connect with a coach using this menu option
Profile Screen	The user can update his user details (Right upper side of the screen) This option also offers access to the help documentation, team and version information and enables logging out.

3. Connect screen

Step	Action
1	<p>Option 1: Click Accept when a call from a caretaker appears, to start a session. </p> <p>Option 2: Share a link to a caretaker via Whatsapp, SMS or email. The caretaker clicks on the link and a call will start immediately. </p> <p>! No login details are required for the caretaker if you share a link. ! Functionality will be limited to collaboration only, no case management is possible if you share a link.</p> 

4. Cases Overview Screen

This screen shows the active cases from the perspective of the coaches.

Step	Action
1	<p>Choose Cases to review cases</p> <p>My Cases: The cases overview shows the Coach's cases with their direct involvement</p> <p>All cases: shows all cases that were handled in the Medical Team associated with the Caretaker team, also when another coach has been involved.</p> 